### Lamar State College - Orange (LSC-O)

Submitted: March 1, 2024

**8.2.a** The institution identifies expected outcomes, assesses the extent to which it achieves theseoutcomes, and provides evidence of seeking improvement based on analysis of the results in the Student learning outcomes for each of its educational programs.(Student outcomes: educational programs)[Off-Site/On-Site Review]

Compliance Status: Compliant

#### **Narrative**

Lamar State College - Orange (LSC-O) identifies expected outcomes, assesses the extent to which it achieves these outcomes, and provides evidence of seeking improvement based on analysis of the results for Student learning outcomes for each of its educational programs and affirms compliance with Comprehensive Standard 8.2.a.

### **Institutional Overview**

As detailed in Core Requirement 7.1[1], LSC-O's[2] commitment to Continuous Quality Improvement (CQI) is predicated on the achievement of Student Success[3] and its desire to "be the college of choice serving Southeast Texas and Southwest Louisiana."[4] As memorialized in its statement of purpose, "Lamar State College-Orange transforms lives and communities through the continual pursuit of academic, professional, and personal excellence. We provide new and unique opportunities for growth and success. We are the bridge connecting those we serve to a bright, Orange future."[5]

This Vision and Mission Statement are strengthened and further enumerated in the college's Core Values:[6]

#### **Core Values**

- Quality: Providing excellence through education
- Growth: Building a shared vision of opportunity and advancement
- Service: Meeting the needs of the communities we serve
- Innovation: Creating an array of unique educational opportunities
- Success: Achieving personal and professional goals

These five (5) Core Values are foundational to the college's current[7] Strategic Plan[8] which is made up of five (5) Goal Statements[9] and operationalized using multiple Strategies, Outcomes, and Targets[10].

LSC-O's Strategic Planning Goals are operationalized by the linking to Strategies (SPS), Outcomes (SPO), and Targets (SPT) that can be utilized to gauge success and goal completion[11].

# **Institutional Context**

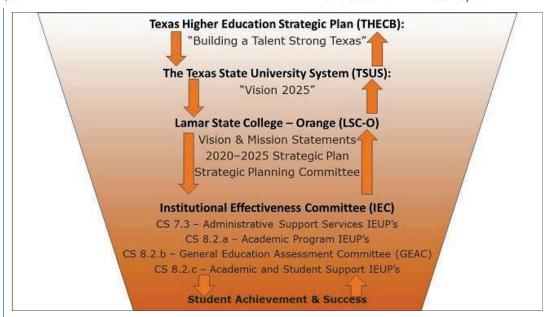
As an exemplary place of learning that is preparing the workforce of tomorrow located in Southeast Texas and Southwest Louisiana, LSC-O is member of the Texas State University System[12] (TSUS) who's "Vision 2020"[13] and now "Vision 2025" Strategic Plan provides direction to LSC-O's Strategic Planning[14] efforts and Student Achievement Target setting.

As a public postsecondary institution of higher education located in the state of Texas, LSC-O is also underneath the purview of the Texas Higher Education Coordinating Board's Strategic Plan[15] titled "Building a Talent Strong Texas" which was previously named "60x30TX"[16], both of which focus on increasing postsecondary completions that result in "Credentials of Value."[17]

To help ensure the success of the THECB's "Building a Talent Strong Texas" initiative and the alignment of THECB goals and targets with the strategic planning and assessment of Texas State University System (TSUS) component institutions, the TSUS established the Vision 2020 Initiative and now Vision 2025. Vision 2025 is a collaborative [18] strategic planning initiative of the TSUS administration and component institutions that identifies student success goals, sets outcomes and their associated measures, and establishes targets aligned with the values, goals, outcomes, measures, and targets established by the THECB's 60x30TX plan.[19]

**Graphic 8.2.1** below shows the hierarchical relationship between LSC-O's strategic planning and assessment efforts to the THECB "Building a Talent Strong Texas" Strategic Plan, the TSUS Vision 2025 Strategic Plan, and LSC-O Student Achievement and Success.

Graphic 8.2.1[20]



### Office of Institutional Effectiveness & Research [21]

The purpose of the Office[22] of Institutional Research & Effectiveness (OIRE) is to provide support[23] for institution-wide planning, assessment, evaluation, and evidence-based improvements in order to enhance student learning and ensure the college is accomplishing its mission.[21]

# Institutional Effectiveness Committee (IEC) Structure, Purpose, Review and Approval Process

The Institutional Effectiveness Committee (IEC) partners with faculty and staff across all divisions and departments on the development and assessment of student learning outcomes (SLOs), as well as the assessment of administrative, educational, and student support units. The IEC reviews the institution's assessment processes with specific attention to how effectively units are achieving the College's mission and goals and how results from the assessment of institutional goals and priorities inform planning and resource allocations. The IEC also facilitates the process by which departments and programs report progress on institutional initiatives that have received additional funding. The IEC is additionally responsible for maintaining and monitoring the relevant criteria related to SACSCOC standards.

The IEC reports semi-annually to the Executive Vice President Academic and Student Affairs/Provost (EVP/P) and provides an annual IEC Assessment Report to the Provost's Leadership Team for review and approval prior to sending to the President's Cabinet for final review and approval, before being disseminated to all campus stakeholders.

Standing members of the IEC include the Dean of Institutional Effectiveness and Educational Support, Director of Institutional Research and Effectiveness, Accreditation and Assessment Specialist, Dean of Academic, Technical, and Workforce Studies, Dean of Nursing and Health Professions, Associate Dean of Technical Studies, Associate Dean of Workforce Education, Division Directors, Department Chairs, and Program Directors.

# Systematic Review of Institutional Goals and Outcomes consistent with LSC-O's mission

Institutional Effectiveness (IE) at LSC-O works as the ongoing, cyclical process by which the institution, its divisions, its degree and certificate programs[24], and its administrative units gather, analyze, and use data to ascertain how well the college is accomplishing its mission. Outcomes-based assessment results are used to make continuous quality improvements throughout the institution.

# Core Requirement 7.1 (Institutional planning)

As noted in LSC-O's IE Handbook[25], IE is an acronym for Institutional Effectiveness, refers to "an ongoing, comprehensive, and integrated research-based planning and evaluation process that (a) focuses on institutional quality and effectiveness and (b) incorporates a systematic review of institutional goals and outcomes consistent with its mission." (SACSCOC Resource Manual, 2018, p. 56). It is a continuous process of planning, assessing, reviewing results, and using results for ongoing improvement. [IE Handbook]

LSC-O's Institutional Effectiveness (IE) Model provides a visual representation of the college's continuous quality improvement (CQI) process that is adhered to annually. **Graphic 8.2.2** portrays LSC-O's current Institutional Effectiveness Model.



Graphic 8.2.2:[26] Lamar State College - Orange Institutional Effectiveness Model

As shown in the Institutional Effectiveness (IE) Model, LSC-O's mission is at its heart of the model. The IE Model is further segmented into five broad components including:

- 1. Goal Setting,
- 2. Defining of Outcomes,
- 3. Development of Measures and Strategies,
- 4. Collecting and Analyzing Results, and
- 5. Using Results for Continuous Quality Improvement (CQI).

The LSC-O mission is at the center of both the IE Model and the institution's activities as the guiding statement describing where the institution would like to see itself, and its core values which are the attitudes, standards, and principles which faculty, staff, and administration have determined to be important. The College also embraces the design and implementation of a Quality Enhancement Plan[27] (QEP) to enhance student learning. Once this cycle is completed, assessment results from the previous year's data and information propel the following year's planning and budgeting. Additionally, the College utilizes a planning timetable (**Table 8.2.3**) which provides specific dates for carrying out major parts of the IE Model. Examples of how this process has affected institutional improvements are listed in the tables below.

Table 8.2.3 Institutional Effectiveness Timetable

Target Date	Institutional Effectiveness Unit Plan (IEUP)
July 2022	Finalize FY19-21 Unit Plans; Follow up on FY22-24 Unit Plans
August 2022	FY22 Unit Plan assessment results due by 8/31
September 2022	New fiscal year begins – Administrative and Educational Outcome Assessment Plans are implemented
January 2023	Review Unit Plan for mid-year progress
March 2023	Budget Preparation for FY24 expenses
July 2023	FY23 Unit Plan assessment results due by 7/31
September 2023	New fiscal year begins – Administrative and Educational Outcome Assessment Plans are implemented
January 2024	Review Unit Plan for mid-year progress
March 2024	Budget Preparation for FY25 expenses
May 2024	Unit Plans for FY25-27 due by 5/31. Plans should be in alignment with the new Campus Strategic Plan[28]
July 2024	FY24 Unit Plan assessment results due by 7/31
September 2024	New fiscal year begins – Administrative and Educational Outcome Assessment Plans are implemented
January 2025	Review Unit Plan for mid-year progress

#### Linking Planning to Budgeting

The Office of Institutional Research & Effectiveness (OIRE[29]) is responsible for managing the dissemination[30], training[31] (IEUP Training Workshop 5-18-2023[32], IEUP Training Workshop 6-15-2023[33],

IEUP Training Workshop 1-9-2024[34]), review[35], and approval[36] of the Institutional Effectiveness Unit Plans[37] (IEUP) on an annual basis to document (**Table 8.2.4**) institution-wide planning, assessment, evaluation, and evidence-based improvements to enhance student learning and ensure the College is accomplishing its mission.

	Educat	tional Programs 8	.2.4		
Academic Studies - College Su	ccess and Teacher Pre	paration			
Program	Responsible Person	Supervisor	FY 2022	FY 2023	FY 2024
Teacher Preparation	Skylar Slaughter	Kristin Walker	Completed [38]	Completed [39]	Mid-Year Completed[40]
Academic Studies - Arts, Huma	nities, and Business				
Business	Mary Kate Flanagan	Kristin Walker	Completed[41]	Completed[42]	Mid-Year Completed[43]
Communication	Eric Owens / Kevin Doss	Kristin Walker	Completed [44]	Completed [45]	Mid-Year Completed [46]
Criminal Justice	Hallie Gates	Kristin Walker	Completed [47]	Completed[48]	Mid-Year Completed[49]
Liberal Arts	Eric Owens	Kristin Walker	Completed [50]	Completed[51]	Mid-Year Completed[52]
Sociology	Audrey Ewer	Kristin Walker	Completed [53]	Completed [54]	Mid-Year Completed[55]
Academic Studies - Science, Te	chnology, Engineering	, and Mathematics			
Computer Information Systems	Diane Dotson	Kristin Walker	Completed [56]	Completed[57]	Mid-Year Completed[58]
Computer Science	Diane Dotson	Kristin Walker	Completed[59]	Completed[60]	Mid-Year Completed[61]
Natural Science	Dr. Matt McClure / Dr. Jerry Sandford	Kristin Walker	Completed [62]	Completed[63]	Mid-Year Completed[64]
		Allied Health			
Health Professions					
Dental Assisting	Colleen Baker	Mandee Tucker	Completed [65]	Completed[66]	Mid-Year Completed[67]
Emergency Medical Technology	Richard Land	Mandee Tucker	Completed [68]	Completed[69]	Mid-Year Completed[70]
Massage Therapy	Erin Peters	Mandee Tucker	Program did not exist	Completed[71]	Mid-Year Completed[72]
Medical Assisting	Jessica Montgomery	Mandee Tucker	Completed[73]	Completed[74]	Mid-Year Completed[75]
Pharmacy Technology	Jennifer Fabriguze	Mandee Tucker	Completed [76]	Completed[36]	Mid-Year Completed[77]
Registered Nursing Transition Program	Jennifer Trotter	Mandee Tucker	Completed [78]	Completed[79]	Mid-Year Completed[80]
Vocational Nursing	Sherri Foreman	Mandee Tucker	Completed[81]	Completed[82]	Mid-Year Completed[83]
Registered Nursing (ADN)	Sherri Foreman	Mandee Tucker	Prog	gram begins Fall	2024
	Tec	chnical & Workforce			
Management and Service Industry					
Business	Mary Kate Flanagan	Kristin Walker / Dr. Keith Jones	Include	ed in Academic F	Program
Business Management	Mary Kate Flanagan	Kristin Walker / Dr. Keith Jones	Include	ed in Academic F	Program
Construction Management	Kressida Rice	Kristin Walker / Dr. Keith Jones	Program did not exist	Completed[84]	Mid-Year Completed[85]
Cosmetology	Kimberly Moyers	Kristin Walker / Dr. Keith Jones	Program did not exist	Completed [86]	Mid-Year Completed[87]
Real Estate	Martha Morian	Kristin Walker / Dr. Keith Jones	Program did not exist	Completed[88]	Mid-Year Completed[89]
·					

Building Construction Technology	Kressida Rice	Kristin Walker / Dr. Keith Jones	Program begins Fall 2024		2024
Criminal Justice and Court Repo	orting				
Court Reporting	Cristy Smith	Kristin Walker	Program did not exist	Completed[90]	Mid-Year Completed[91]
Technical Criminal Justice	Hallie Gates	Kristin Walker	Included in	n Academic Prog	ram (8.2.b)
Industrial Technology					
Instrumentation	Hank Ramsey	Kristin Walker / Dr. Keith Jones	Completed [92]	Completed[93]	Mid-Year Completed[94]
Process Operating Technology	Hank Ramsey	Kristin Walker / Dr. Keith Jones	Completed [95]	Completed [96]	Mid-Year Completed[97]
Safety, Health and Environment	Hank Ramsey	Kristin Walker / Dr. Keith Jones	Completed [98]	Completed [99]	Mid-Year Completed[100]
Information Technology & Netwo	orking				
Information Technology	Diane Dotson	Kristin Walker / Dr. Keith Jones	Completed[101]	Completed[102]	Mid-Year Completed[103]
Networking - CISCO	Diane Dotson	Kristin Walker / Dr. Keith Jones	included above		
Logistics & Manufacturing					
Electromechanical Technology	Howard Bailey	Kristin Walker / Dr. Keith Jones	Program did not exist	Completed[104]	Mid-Year Completed[105]
Logistics Management - Logistics	Mary Kate Flanagan	Kristin Walker / Dr. Keith Jones	Program did not exist	Completed[106]	Mid-Year Completed[107]
Maritime/Ordinary Seaman - Nautical	James Chatlosh	Kristin Walker / Dr. Keith Jones	Completed[108]	Completed[109]	Mid-Year Completed[110]
Welding Technology - Welding	Dr. Keith Jones	Kristin Walker / Dr. Keith Jones	Completed[111]	Completed[112]	Mid-Year Completed[113]
HVAC	Ellis Shoemake	Kristin Walker / Dr. Keith Jones	program d	d not exist	Mid-Year Completed[114]

# **Educational Program Improvements Resulting From LSC-O's IE Process**

LSC-O routinely evaluates outcomes-based assessment results in order to make continuous quality improvements throughout the institution. Recent examples of the College's strategic improvements born from assessment results are included below in **Table 8.2.5**.

Table 8.2.5[115]

Excerpts of Expected Student Learning Outcomes for Educational Programs FY 2022/2023/2024 IE CS 8.2.a

Annual Unit Plans (IEUP)

Expected Student Learning Outcome  Justification Strategies/Measures Academic Studies  Academic Studies Academic Studies - College Success and Teacher Preparation		Affilial Offic Plans (IEOP)					
			Strategies/Measures	Assessment Results	Use of Results		
Academic Studies College Success and Tacaber Preparation			Academic Studie	s			
Academic Studies - College Success and Teacher Preparation		Academic Stu	dies - College Success ar	nd Teacher Preparation			
Teacher Preparation	Teacher Preparation	on					
students will demonstrate the ability to:  1) Identify current issues influencing the field of education and development. 2) Analyze the culture of schooling and classrooms from the perspectives of iintroductory class that teaches the students basic that teaches the students basic will earn a grade of "C" or higher in the teaching profession) will earn a grade of "C" or higher in the course. The exceeded with a final pass rate of 81%. The expected outcome was achieved.  students enrolled in EDUC 1301 earned a grade of "C" or higher in the course. The expected outcome was achieved.  students enrolled in EDUC 1301 earned a grade of "C" or higher in the course. The expected outcome was achieved.  students enrolled in EDUC 1301 earned a grade of "C" or higher in the course. The expected outcome was achieved.  students enrolled in EDUC 1301 earned a grade of "C" or higher in the course. The expected outcome was achieved.  students enrolled in EDUC 1301 earned a grade of "C" or higher in the course. The expected outcome was achieved.  students enrolled in EDUC 1301 earned a grade of "C" or higher in the expected outcome was achieved.  students enrolled in EDUC 1301 earned a grade of "C" or higher in the expected outcome was achieved.	students will demonstrate the ability to:  1) Identify current issues influencing the field of education and teacher professional development. 2) Analyze the culture of schooling and classrooms from the perspectives of language, gender, socioeconomic, ethnic, and disability-based academic diversity and	introductory class that teaches the students basic skills from the professional and provides them with knowledge that they will build upon later in the program.	in EDUC 1301 (intro to the teaching profession) will earn a grade of "C" or higher.	students enrolled in EDUC 1301 earned a grade of "C" or higher in the course. The expected outcome was	passing with a "C" or higher and this goal was exceeded with a final pass rate of 81%. The program will continue to assess courses and will work on collaborating with local schools to increase relationships with the community and offer students more connections for potential employment after		

3) Provide examples from classroom observations and course activities that demonstrate understanding of educational pedagogy and professional responsibilities of teachers. 4) Evaluate personal motivations, educational philosophies, and factors related to educational career decision making. 5) Recognize the various multiple intelligences / learning styles in order to be able to implement instructional practices that meet the needs of		
all students.		

- 1. Will review difficult concepts and allow students to participate in early field observations.
- 2. Will provide students with support from college and school faculty, preferably in small cohort groups, for the purpose of introduction to and analysis of the culture of schooling and classrooms.
- 3. The goal was met so the program will continue to utilize the current strategies and brainstorm for additional ones to continue to improve student success.

#### Academic Studies - Arts, Humanities, and Business Business Management 74% of students The student will A passing grade 1) Provide Office Hours The goal was met, but demonstrate shows that the so students can ask enrolled in BUSI 1301 the program plans to fundamental/ basic student questions about difficult passed the course with make additional knowledge needed to has the concepts. a grade of "C" or higher. resources available to be successful in the fundamental/ 2) Encourage use of the The goal and expected the students in the library program and the basic knowledge gator success center. outcome was and online so students' workforce. 3) Revisit difficult successfully achieved. grade will continue in an needed to be successful in the concepts. upward The major Student program trend. Learning Outcomes and the workforce. include: Identify major business functions of accounting, finance, information systems, management, and marketing. Describe the relationships of social responsibility, ethics, and law in business. Explain forms of ownership, including their advantages and disadvantages. Identify and explain the domestic and international considerations for today's business environment: social, economic, legal, ethical,

technological, competitive, and international.				
The student will	Creating,	Reviewing difficult	In FY22, 94% of	The program will
demonstrate the ability	applying, and	concepts		continue to allow
to show proficiency in	maintaining			students to practice and
ITSW 1304	1 '	Allowing students to	grade of "C" or higher in	
"Introduction to	essential tool in	, J	1	as well as stay up to date
Spreadsheets".	any	variety of assignments	ı	on the
		that will help		latest version of excel
The major Student		students identify any	1	and explore and teach
Learning Outcomes	an important	,	achieved.	any new features that
include:	topic to learn to help students be	may struggle with.	ı	may be added.
The ability to define	efficient			added.
spreadsheet	employees.			
terminology and	Ciripioyees.			
concepts, create				
formulas and functions,				
use formatting features,				
and generate charts,				
graphs, and reports				

- 1. Even though the goal was achieved, the program plans to make more material available via the library and online, so students have the most up to date news in the industry. Overall, the program will brainstorm ideas to retain and increase enrollment in the program while continuing to support current students.
- 2. Even though the goal was achieved, the program will continue to allow students to practice and review difficult concepts as well as stay up to date on the

latest version of excel and explore and teach any new features that may be added.

Communication				
In SPCH 1315 students	Public Speaking is	Give students various	79% of students	The outcomes were
will demonstrate:	a skill that can	types of speeches to	enrolled in SPCH 1315	achieved so the same
		give during class to see		strategies will continue
the foundational models	jobs and is an	where each student	course with a grade of	and more SLO's will be
of communication.	essential skill	excels.	"C" or higher. The	explored so that the
	when		expected outcome was	program can further
		Encourage students to	achieved.	improved.
analysis.		practice and write		
l /		speeches before giving it		
		and to utilize the gator		
		success center if they		
		need assistance writing		
		speeches.		
	educated opinion/			
		Offer office hours for		
deliver extemporaneous		students who need extra		
speeches with effective		help.		
verbal and nonverbal				
techniques.		Grade Report from the		
5) effective usage of		Office of Institutional		
technology when		Research and		
researching and/or		Effectiveness.		
presenting speeches.				
Identify how culture,				
ethnicity and gender				
influence				
communication.				
6) proficiency in				
presenting a variety of speeches as an				
individual or group (e.g.				
narrative, informative or				
persuasive).				
Improvements:				<u> </u>

- 1. The goal of 70% of students in Speech 1315 demonstrating six (6) different Student Learning Outcomes (SLO's) by passing with a grade of "C" or higher was exceeded and 79% of students achieved the SLO's. Additional SLO's will be assessed in the future in an effort to assess the entire program with student success being the main goal.
- 2. Give students various types of speeches to give during class to see where each student excels.
- 3. Encourage students to practice and write speeches before giving it and to utilize the gator success center if they need assistance writing speeches.
- 4. Offer office hours for students who need extra help.

Criminal Justice	·		
Improve Writing score on the ETS Proficiency Exam for AS Criminal Justice graduates with an increase on the Writing score by 2%.		The writing score for this fiscal year was 113.6 whereas the previous fiscal year was 110.1 so there was a 3% change, therefore, the goal was met.	continue to implement/improve writing skills in all CRIJ
In CRIJ 1305 students will demonstrate the ability to:  Describe the history and philosophy of the American criminal justice system.  Explain the nature and extent of crime in America.  Analyze the impact and consequences of crime.  Evaluate the development, concepts, and functions of law in the criminal justice system.  Describe the structure of contemporary federal, state, and local justice agencies and processes.	Monitor grades throughout semester; encourage students to seek help on difficult concepts.	enrolled in CRIJ 1301 earned a "C" or better in the course. Therefore, the expected outcome was not achieved.	Will keep monitoring grades throughout the semester and revisit difficult concepts. With only 56% meeting this criterion, this outcome prompts a reflective examination of our strategies, seeking areas for refinement using targeted adjustments.  Moving forward, we are committed to leveraging the insights for continual improvement, ensuring our strategies align more closely with the unique challenges faced by students in the CRIJ 1301 foundation course.

- 1. The program will continue to implement/improve writing skills in all CRIJ courses
- 2. Will keep monitoring grades throughout the semester and revisit difficult concepts. Conducting a reflective examination of our strategies, seeking areas for refinement using targeted adjustments.
- 3. Added additional SLO's for FY 24 to ensure that students enrolled in CJSA 1342 (Criminal Investigation) will be able to:
- 1) define the goals and objectives of criminal investigation;
- 2) demonstrate ability to conduct proper crime scene investigations;
- 3) illustrate the use of forensic science for various statutory offenses; and organize the criminal case including field notes, reports, crime scene activities, and mandatory documentation of statutory warning.

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Liberal Arts				
Liberal Arts students will	Critical thinking	Provide more		The goal(s) were not met
increase their average	skills allow	opportunities/assignment		so the program will
ETS critical thinking	students to think	to build critical thinking	average ETS critical	collaborate with other
score by 10%.	quickly when	skills.		program directors to form
	needed and allow			a strategy to continue to
				increase the critical
	outside of the box	to assess and build	score increased to	thinking ETS score
	when needed	critical thinking	111.0.	

70% of students enrolled in Composition 1 (ENGL 1301) will achieve a grade of "C" or higher by demonstrating the following Student Learning Outcomes: The knowledge of individual and collaborative writing processes.  Develop ideas with appropriate support and attribution.  Write in a style appropriate to audience and purpose.	an English class that teaches students basic writing skills that will allow them to have to a base knowledge of grammatical skills and the writing process from beginning to end that translates into valuable skills in any work or school setting through projects or other	Provide different types of writing assignments that will give students a broad understanding of a variety of writing practices.	students enrolled in ENGL 1301 earned a	The goal was met so the program will continue with the current strategies and assess other courses in the program.
Students enrolled in United States History I (HIST 1301) will increase the pass rate of the course in FY23 while demonstrating the	required course for the program is successful and producing		passing grade in HIST 1301. In FY23, 85% of students received a passing grade in HIST 1301.  The percentage increased in FY23, therefore, the expected outcome was met.	Even though the goal was achieved, the program will continue to identify students who may need extra help and refer them to the gator success center.

Analyze and interpret primary and secondary sources.		
Analyze the effects of historical, social, political, economic, cultural, and global forces on this period of United States history.		

- 1. The program will assess other courses in the future and collaborate with other departments to work on a strategy to continue to increase the ETS critical thinking score.
- 2. The seconds goal that was met was "70% of students enrolled in ENGL 1301 will achieve a grade of "C" or higher." The result of this goal was an 84% pass rate and aligns with LSC-O's goal for success.
- 3. Instructional goals were met and Student Learning Outcomes for HIST 1301 increased as evidenced by the pass rate of the course in FY23.

rate of the course in FY2	rate of the course in FY23.				
Sociology					
75% of students enrolled in Introduction to Sociology (SOCI 1301) will achieve a grade of "C" or higher by demonstrating the following Student Learning Outcomes:  Compare and contrast the basic theoretical perspectives of sociology.  Identify the various methodological approaches to the collection and analysis of data in sociology.  Describe key concepts in sociology.  Describe the empirical findings of various subfields of sociology.  Explain the complex links between individual experiences and broader institutional forces.	This will demonstrate that the Sociology program is effective and produces competent students.	concepts.  Encouraging students to utilize on campus tutoring opportunities when needed.  Provide a variety of assignments that allow students of all learning types to excel.	the course. The expected Student Learning Outcomes were achieved.  In FY23, 87% of students enrolled in SOCI 1301 passed with a grade of C or better. The goal was met.	The goal was met so current strategies will remain in place and the program will continue to assess courses in the program to ensure student success and quality of the program.  The Sociology faculty wil continue reaching out to students and submitting GATOR Pass forms. The Sociology faculty will also support the tutoring center by offering tutoring hours.	
75% of students enrolled in Social Problems (SOCI 1306) will achieve a grade of "C" or higher by demonstrating the following Student Learning Outcomes:  Describe how the sociological imagination can be used to explain the emergence and implications of contemporary social problems.	This will demonstrate that the Sociology program is effective and produces competent students.	utilize on campus tutoring opportunities	the course. The	The goal was met so current strategies will remain in place and the program will continue to assess courses in the program to ensure student success and quality of the program.	

11 1		i i	i i
Explain the nature of social problems from at least one sociological perspective, e.g., critical, functional, interpretive, etc.			
Identify multidimensional aspects of social problems including the global, political, economic, and cultural dimensions of social problems.			
Discuss how solutions to social problems are often contentious due to diverse values in society.			
Describe how the proposed solutions to a social problem, including social policies, may bring rise to other social problems.			

- 1. Two courses in the Sociology Program were assessed and both goals were met. SOCI 1301 & SOCI 1306 had a goal of a 75% pass rate, and both have the same final result of a 92% pass rate. Current strategies will remain in place and the program will continue to assess courses in the program to ensure student success and quality of the program which aligns with LSC-O's strategic plan.
- 2. The Sociology faculty implemented a student engagement process that provides students who are struggling in class with a GATOR Pass form to encourage the students to receive one-on-one tutoring. The Sociology faculty will also support the tutoring center by offering tutoring hours.
- 3. In FY24 the Sociology faculty will aim to introduce new online pedagogy methods in response to the challenges of an ever-changing world, utilizing innovative online pedagogy methods provide students more avenues and resources to incorporate class lessons into their daily lives.

<u> </u>	incorporate class lessons into their daily lives.						
Ac	Academic Studies - Science, Technology, Engineering, and Mathematics						
Computer Information	Computer Information Systems						
exam for graduates) by determining a baseline Critical Thinking (CT) average score, based on Fall 2021 and Spring 2022 ETS scores of A.S. Computer Information Systems graduates.	conduct program redesign. Also, CT skills are essential to the success of grads entering the IT field.	Office of Institutional Research and Effectiveness (OIRE) to determine baseline number from ETS scores.  Using ETS Score report from OIRE; Copies of CT enhancement assignments; evidence of CT assignments in upper-level course syllabi	proficiency for Computer Information System graduates was determined to be 117.	The baseline for the Critical Thinking ETS has been established and will be used to improve student learning outcomes.			
Achieve a 3% increase in avg. CT scores for graduates on the ETS exam.	closely align with the LSC-O	in Fall 2023, Spring 2024 in upper-level COSC	graduating from the Computer Information Systems program in FY 23,	CT scores for graduates on the ETS exam will continue to be monitor to ensure performance improvement in the future.			

	program redesign. Also, CT skills are essential to the success of grads entering the IT field.	assignments; evidence of CT assignments in upper-level course syllabi	·	
The Computer Information System Program will provide a quality instructional program as evidenced by CIS Program students demonstrating mastery of program learning outcomes.	The Computer Information Systems program faculty met and reviewed the Enrollment, Persistence, Degrees Awarded, and Placement in the Computer Information Systems program.	the LSC-O Institutional Research Office, official data sources for Enrollment, Persistence, Degrees Awarded, Placement and Licensure have been identified for evaluation.  Assessment Measure(s): LSC-O Fall-to-Fall Enrollment will show a 10% increase for the Program  LSC-O Persistence by program will show an 10% increase.	Systems program did not see an increase in Fall-to-Fall enrollment. Although this is still a new and smaller program there was a -17% increase in enrollment. Also, only 17% of students	Continue to monitor enrollment and persistence to strive for improvement.  Develop marketing strategies to boost enrollment.

- 1. The FY 22 baseline for the Critical Thinking ETS has been established and will be used to improve student learning outcomes.
- 2. FY 24, added measurable SLO's based upon Programming Fundamentals II (COSC 1437) to better assess student learning outcomes in the CIS program.

podriming outcomoo iii tiin	o o o programm			
Computer Science				
Computer Science 50% of students enrolled in Computer Organization (COSC 2425) will achieve a grade of "B" or higher by demonstrating the following Student Learning Outcomes:  Explain contemporary computer system organization. Describe data representation in digital computers.  Explain the concepts of memory hierarchy, interrupt processing, and input/output mechanisms.  Measure the performance of a computer system.  Design and develop assembly language applications.	(Success) part of strategic plan. In this capstone course, students are required to make at least a "B" in order to transfer to Lamar University.	Monitor student grades as semester progresses and provide opportunity for additional practice.	There was a total of 7 students who took COSC 2425 during FY 22. All 7 of those students made a B or better in the course, therefore the goal was met.	Although this goal was met, the department will continue to strive to provide quality education to ensure students are successful and monitor student grades throughout the semester and their final grades.  Will raise the target for this outcome to 60% will earn a "B" or higher

4,	8:32 PM		SACSCOC-10YR	t - Xitracs Report	
	Explain the interfaces between software and hardware components.				
	Explain the design of instruction set architectures.				
	Develop a single-cycle processor.				
	Explain the concept of virtual memory and how it is realized in hardware and software.				
	Explain the concepts of operating system virtualization.				
	quality instructional program by	Science program faculty met and reviewed the Enrollment, Persistence, Degrees Awarded, and Placement in the Computer Science program.	Degrees Awarded, Placement and Licensure have been identified for evaluation.  Assessment Measure(s):	computer science program increased 39% in Fall 2022 from Fall 2021. 63% of students that enrolled in Computer Science in Fall 2021 persisted to the Fall 2022 semester. This is a 30% increase in persistence rate from	Although the goal was met, the department will continue evaluating the value of the program to ensure quality instruction and student mastery of outcomes.
			program will show an	persistence.	l i

- 1. Students enrolled in Computer Organization (COSC 2425) achieved the target of 50% in FY22, raised the target by 10% that 60% of students would earn a "B" or higher by demonstrating the Computer Science Student Learning Outcomes. Raised the FY24 target to 70%
- 2. The computer science program exceeded the assessment measures set in Fall-to-Fall enrollment and program persistence. Although the goal was met, the department will continue evaluating the value of the program to ensure quality instruction and student mastery of outcomes.
- 3. FY 24, added measurable SLO's based upon Programming Fundamentals II (COSC 1437) to better assess student learning outcomes in the CIS program.

Natural Science				
Improve student	Success can be	Continue efforts to	There was a 37%	Use of Gator Passes
success in science	increased through	reduce financial		submitted by science
courses by a 5%				faculty for at-risk
increase in students	use of tutoring	either course redesign or		students; promoting the
mastering student	opportunities.	use of OER. Increase		Learning Center and
learning outcomes in				Upswing in our Syllabus
gatekeeper courses:	1		when compared with FY	
				Continuance of the
		Upswing and the LSC-O	increase was not met.	Supplemental Instruction
<b> </b>	should mean more	Learning Center.		(SI) tutoring program for
and contrast the	students are		1	Anatomy & Physiology I
structures,	utilizing the		l	students. Barbara
reproduction, and	primary course		1	Morrison tutored science
characteristics of	text material.			at the LSC-O Learning
viruses, prokaryotic				Center. Two full-time
				faculty (Jerry Sanford, Ni
I	I	I	I	I

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cells, and eukaryotic cells.			Song) volunteered time for LSC-O Learning Center.
CHEM 1411 - Students will be able to convert units of measure and demonstrate dimensional analysis skills.			ocinior.
GEOL 1403 - Students will be able to identify and describe the internal structure and dynamics of Earth.			
MATH 2413 - Students will be able to Identify appropriate calculus concepts and techniques to provide mathematical models of real-world situations and determine solutions to applied problems.  PHYS 1401 - Students will be able to demonstrate an understanding of equilibrium, including			
the different types of equilibrium.			

- 1. Implemented the use of Gator Passes submitted by science faculty for at-risk students; promoting the Learning Center and Upswing in our Syllabus and/or Blackboard. Continuance of the Supplemental Instruction (SI) tutoring program for Anatomy & Physiology I students. Barbara Morrison tutored science at the LSC-O Learning Center. Two full-time faculty (Jerry Sanford, Ni Song) volunteered time for LSC-O Learning Center.
- 2. There were further updates in the LSC-O Catalog and in the Science Degree plans. Dual Credit courses continued for Bridge City High School, Lumberton High School, Little Cypress Mauriceville High school, West Orange Stark High School, and Buna High School. There were visits made by Matthew McClure to BC and WOS high schools visiting dual credit instructors to recruit for the LSC-O science program (1/14/2022 and 7/27/2022, respectively).
- 3. Increase student awareness and use of tutoring opportunities. Encourage course and student participation in the upcoming QEP (GPS: Navigation to Success).

	upcoming QEP (GPS: Navigation to Success).						
	Allied Health						
			Health Profession	S			
	Dental Assisting						
	70% of students   Accurate dental x-   Provide hands-on   In FY22, 81% of   Even though the goal						
		, ,	practice so students	students enrolled in	was met, current		
	Radiology (DNTA 1305)		have real world		strategies will continue in		
		care. Students will	experience.	grade of "C" or higher in	an effort to maintain		
		have an			student success and new		
			Review difficult	1 .	strategies will be		
			concepts.	achieved.	developed to further		
		protection, the			student success.		
		operation of	Have office hours that	In FY23, 92% of			
- 1		radiographic	students can utilize if	students enrolled in	In FY23, a full-time		
	radiation physics;	equipment,	they need extra help.	DNTA 1315 in	faculty member was		
		exposure,		1	added to		
		processing and		of C or higher. The goal			
- 1	,	mounting of dental		1	students are encouraged		
	principles;	radiographs.		was achieved.	to form study group.		
		Specific federal			L		
	apply radiographic	and state safety			Open lab time is		
	techniques;	and standard			available for the students		
		practices for the			to practice the skills		

expose, process, and mount radiographs; demonstrate quality assurance practices.	classroom and lab settings will be practiced. These skills will translate to a successful dental assistance.			needed to do well in the course.
The Dental Assisting will gain a sterilization lab to help prepare students for the workforce	sterilization lab will allow students to have a more	Applying for grants and asking for more money in the budget along with explaining the benefit to the students.	The lab was completed in October 2023, so the goal was met.	The goal was met and improvements will continue to be made to equipment to better prepare students for the workforce.

- 1. The program will continue to explore strategies to increase student success even further and will assess other areas of the program to ensure an effective and quality program is provided.
- 2. In FY 23, a full-time faculty member was added to the program; will continue to utilize the extra position for the benefit of the students.
- 3. The Dental Assisting added a sterilization lab to help prepare students for the workforce with real-world experience 4. Added two new SLO's for FY24: 1) Students will effectively chart patient conditions to accurately reflect the dental patient's oral health. 2) Students will demonstrate an understanding of infection control practices.

	O's for FY24: 1) Students will епе 2) Students will demonstrate an ur			ellect the dental
Emergency Medical	,	iderstanding of infection	control practices.	
70% of students in	With a 70% or better pass rate, it	Mo have an online	82% of students	We will change
	indicates a successful program	program that will	enrolled in EMSP	our curriculum if
	that produces knowledgeable	improve the student's	1438 during FY23	we see
higher by	students.	initiative to pass.	passed the course	the pass rate is
demonstrating the	Students.	li litiative to pass.	with a grade of C or	
following Student			higher. The	liot acceptable.
Learning Outcomes:			expected outcome	
Learning Outcomes.			was met.	
Describe the roles			Was met.	
and responsibilities				
of EMS personnel;				
or Envio percernici,				
apply concepts of				
pathophysiology and				
pharmacology to the				
assessment and				
management of				
emergency patients;				
administer				
medications; employ				
effective				
communication;				
interpret				
medical/legal issues;				
demonstrate ethical				
behaviors; and				
discuss well-being of the paramedic.				
70% of students in	The EMT-Basic course is vital in	Allow students to have	In FY22, 100% of	Even though th
the EMT-Basic	preparing students for obtaining	hands on practice with	students enrolled in	
	their certification as an	dummies which will	EMSP 1501	current strategi
will pass with a C	Emergency Medical Technician.	mimic situations in the	achieved a grade of	
grade or higher by	Having at least a 70% success	field and help students	"C" or higher in the	offered to ensu
demonstrating the	rate in the course will	succeed.	course. The	success of
following Student	demonstrate that a high	Bucceeu.	expected outcome	students currer
	percentage of students are		was achieved.	in the program
Learning Outcomes.	prepared for their certification		was acilieved.	and future
  Demonstrate				students.
proficiency in				Bludellis.
pronoiericy iii				

	cognitive,			
П	psychomotor and			
П	affective domains for			
П	the Emergency			
	Medical Technician			
	(EMT) in accordance			
П	with the current			
П	guidelines of the			
	credentialing agency.			
Ιľ				

- 1. The goal was exceeded by 12% so 82% of students passed the course with a "C" or higher. Moving forward, the program will continue to utilize its online program to help students to better prepare for tests and assignments.
- 2. Hands on practice will continue to be offered and current strategies will continue to ensure student success currently and in the future.
- 3. For FY24, added additional SLO's: 1) The students enrolled in the EMS program will learn from hands on experience allowing them to gain valuable skills for the workforce and community will incorporate Clinical Agreement assessments. 2) EMS Program graduates will succeed at or greater than the national average, students will use the National Registry of EMTs for regularly scheduled sessions of the exam for students to participate in to improve their knowledge and prepare for the exam.

3 1 1						
Massage Therapy						
Seventy percent of	Passing the exam	Each student will	Fifty percent of	Gain better		
students receiving a			graduating students who			
massage therapy		Exam Coach (via ABMP)	have taken the licensure	state licensure board.		
certificate will pass the	licensure and	and complete 50% of	test have passed	Streamline licensure		
massage licensure		available quizzes and	and are awaiting	process.		
exam	professionals	practice exams.	licensure, so the goal			
			was not met.			
Massage Therapy	Students will work	Perkins grant and annual	We were able to obtain	During next year's		
Program to gain two	on industry		one electric table so the			
(2) electric/hydraulic	standard		goal of 2 tables was not	request our budget be		
massage tables	equipment which			increased so that an		
	provides a better			additional massage table		
	opportunity to			can be purchased		
	work in an					
	ergonomically					
	correct					
	environment					

- 1. Fifty percent of students who took the massage licensure exam received a passing grade and are currently awaiting licensure. We will need to streamline our licensure preparation process, hopefully to include the ability for the college to send transcripts to the licensure board (TDLR) in a timely manner. We will be working on study groups specifically focused on test prep outside of class.
- 2. Due to budgetary constraints, we were able to purchase one electric massage table to assist students in delivering ergonomically correct massages. For our next budget year, we will request additional monies for the purpose of obtaining an appropriate amount of electric tables for all students to achieve optimal industry standard training.

  3. For FY 24, Students will form out-of-class study groups with the express purpose of reviewing and studying for
- For FY 24, Students will form out-of-class study groups with the express purpose of reviewing and studying for licensure exam.
- 4. In FY 24, the Massage Therapy program will adapt the new curriculum to "The Core" Entry Level Massage Education Blueprint

Педарацон Відоріні				
Medical Assisting				
50% of enrolled	A grade of "C" or	Allow students to review		The program will
students will	above is a passing	difficult concepts.	threshold was met in	continue to review
successfully complete	grade which		NURA, PLAB, and	difficult concepts and
NURA, PLAB, and	proves that the	Encourage students to	ECRD courses in FY 22.	allow students
ECRD courses with a	program is	form study groups.		designated office hours
grade of "C" or better.	producing			to ask questions or
	competent			discuss difficult
	students who will			concepts.
	excel in their field.			
The student will be	The Medical			Due to the program
able to demonstrate	Assistant program	thinking during hands-on	course	being new, a future
infection control and	faculty met and	skills to promote a safe	successfully, met the	increase in assessment
safety practices upon	determined that	environment and	50%	measures will be made.
completion of NURA,	this SLO is a	, ,	assessment	
PLAB and	critical educational		measurement of criteria	
ECRD courses.		contamination.	mentioned.	

 · ·				
	learning and to ensure student success upon entering the workforce.	Assessment Measure(s): Criteria 1: 50% of students will successfully pass the pre-clinical venipuncture competency skill # 5 and 3 7 in PLAB 1160.  Criteria 2: 50% of students will successfully pass the handwashing Texas DHHS competency skill # 6 in NURA 1160.  Criteria 3: 50% of students will successfully pass the competency skill of applying leads to the proper location to achieve goal of receiving function of the heart in ECRD 1211.		
measures and skills to promote the health and well-being of clients, significant others and members of the healthcare team.	Assisting program faculty met and determined that this SLO is a critical educational experience to enhance student learning and to ensure student success upon entering the workforce.	embed this and related student learning outcomes throughout the curriculum culminating in a capstone experience where this SLO will be	completed PLAB, NURA and ECRD course successfully, met the	Due to the program being new, a future increase in assessment measures will be made.

- 1. This is a new program and the goals that were assessed were set as a base for the program to expand upon in future fiscal years. Goal 1 (50% of students successfully (C or Better) complete courses (NURA, PLAB and ECRD skills competency checkoffs) was met and a minimum if 50% of the students completed the courses listed previously. Goal 2 (The student will be able to demonstrate infection control and safety practices upon completion of NURA, PLAB and ECRD courses.) was met and a minimum of 50% of students met the set criteria, therefore this goal was also met. 2. Two EKG machines with all accessories and PLAB supplies were funded and purchased
- 3. For FY24, the target was raised to 55% of students will successfully (C or Better) complete ECRD skills competency check-offs) as reported in the LSC-O Grade Distribution Analysis.

Р	harn	nacv	Tecl	hnol	VDO

80% of students will demonstrate comprehensive understanding and practical application of pharmacy history, technician roles, certification requirements, legal

Proficiency in advanced handson skills within a retail pharmacy for students to apply comprehensive

understanding of

Review previous year students to determine skills achieved and adjust classroom setting is essential instruction based on results.

In FY22, 96% of students enrolled in PHRA 1301 earned a grade of "C" or better in PHRA 1301. The expected outcome was met.

The goal was met and exceeded so current strategies will continue.

,					
	medical terminology, resource utilization, and safety protocols, as evidenced by receiving a grade of C or above in PHRA 1301	pharmacy history, technician roles, certification requirements, legal and ethical standards, medical terminology, resource utilization, and safety protocols in real-world contexts.			
	80% of students will successfully obtain a C or better in PHRA 1313 as they demonstrate the procedures and workflow operations relating to processing prescriptions and preparing medications in an ambulatory setting as assessed by both a written exam and lab practical.	The Pharmacy Technology program faculty met and determined that this SLO is a critical educational experience to enhance student learning and to ensure student success upon entering the workforce	research to determine student needs and challenges and use results to improve services	students enrolled in PHRA 1313 earned a grade of "C" or better in PHRA 1313. The expected outcome was met.  In FY23, 95% of students obtained a grade of C or better in PHRA 1313 during FY23. The expected outcome was met.	The goal was met and exceeded so current strategies will continue, will increase the FY23 target to 90%  Continue to determine the needs of Pharmacy Tech students and help them overcome challenges as we strive for all students to pass the course with a grade of C or better.
	the Pharmacy Tech program will achieve a 90 % pass rate on the first attempt.	essential because it reflects the program's	Level 2 Clinical and all students will meet once	who tested, only 5 passed so the pass rate would be 42%. The goal was not met.	A Certification Review book has been added to the Clinical II course and the students will come to campus one day a week to review.

- 1. Both courses (PHRA 1301 and PHRA 1313) were set at a pass rate of 80% of students achieving a grade of "C" or better. Both classes had a pass rate of 96% which aligns with LSC-O's institutional goal of success. Courses will continue to be evaluated and updated as needed by assessing the previous year's results to determine if there is any upward or downward trend in grades.
- 2. Increased the PHRA 1313 SLO target from 80% to 90% based upon two years' worth of student success data
- 3. A Certification Review book has been added to the Clinical II course and the students will come to campus one day a week to review
- 4. In FY24, added additional SLO's for Level 2 students to achieve advance hands-on skills in a hospital pharmacy setting before attending clinical externship.

Registered Nursing Ti	ransition Program			
Successfully complete	Programmatic	Successfully complete	2013 previous TBON	Next TBON Survey visit
the Texas Board of	accreditation	all TBON documentation		will occur Summer 2024
Nursing (TBON)	ensures the	and make program	2022 review and	
program review	, , ,		campus visit completed	
	is viable	to achieve a successful	2022 Program received	
		review	no recommendations	
Review and update the			Pre-req of VNSG 1323	VNSG 1423 was paired
11		l		with an intense lab
		Align faculty teams	1	designed to ensure skills
			ı. O	proficiency.
II	I	and to minimize	1423 replaced them.	
	courses	weaknesses		
TBON Licensure Exam		Consult with clinical		
		facilities to get feedback		
		on student learning gaps		
		Identify high performing		
		LVN programs in the		
Ц		state		

П	80% of LVN to AND	To be employed	HESI Exams throughout	Dec. 2022 Graduate	The Division of Nursing
	Transition students will	as an RN in	the program	Data=83.72%	and Health Professions
	pass the TBON	Texas, a student	Instructor generated		will continue to monitor
	NCLEX licensure exam	must pass the	exams to provide	Aug. 2023 Graduate	pass rates for all
		NCLEX to become	formative assessment	Data=86%	licensure exams and
			results		modify curriculum,
Ш			Exit HESI exam in final		instructional methods,
Ш			exam		and practice exams to
					ensure student learning
					and success

- 1. Changes to our Nursing program include increased number of faculty, 10-week semester and removal of exit exams per the TBON review.
- 2. Replaced Pre-req of VNSG 1323 and VNSG 1160 with VNSG 1423 to increase student contact hours and student learning
- 3. A 2.28% increase on NCLEX results for 2023 over 2022. Will continue to monitor pass rates for all licensure exams

		2023 over 2022. Will cont ds_and practice exams to				
and modify curriculum, instructional methods, and practice exams to ensure student learning and success  Vocational Nursing						
Maximize contact hours and semester credit hours in Licensed Vocational Nursing (LVN) certificate to better students for the Texas Board of Nursing National Council for Licensure Exam.	retention to the LVN program has experienced a slight decline. By maximizing contact hours in the courses and semester credit hours in the certificate,	Review course design and outcomes.  Align faculty teams according to strengths and weakness  Consult with clinical facilities  Research top LVN programs in the state	1160 - Certified Nurse Aide instruction was moved out of the LVN program.  The four semester credit hours were dedicated to a new course - VNSG 1423.  VNSG 1423 was moved into the LVN certificate; not a prerequisite to allow for vocational nursing skills and knowledge to be presented/expected - above the basic nursing concept.	that were taught in a CNA course. Students will perform skills		
80% of LVN Graduating students will pass the Texas Board of Nursing National Council for Licensure Exam (NCLEX)	as a licensed vocational nurse in Texas, one must pass the NCLEX exam and be an LVN.	Instructor generated exams given throughout the one-year program. 75% course average	Dec. 2020 Graduate Data - 87.50% 91/104  Dec. 2021 Graduate Data - 75.73% 78/103  Aug. 2022 Graduate Data - 83.72% 72/86	Our pass rates will improve with the introduction of the intense VNSG 1423 course and the addition of a complete partnership with ATI.  Our ATI contract guarantees students will pass the NCLEX on the first attempt if faculty incorporate ATI in the program in the manner it is intended.		
Review and update the Licensed Vocational Nursing certificate courses making changes to the certificate to maximize VN coursework and content	retention to the LVN program has experienced a slight decline. By maximizing contact hours in the courses and semester credit hours in the	Review course design and outcomes.  Align faculty teams according to strengths and weaknesses.  Consult with clinical facilities.  Research top LVN programs in the state	moved out of the LVN program.  The four semester credit hours were dedicated to a new course - VNSG 1423.  VNSG 1423 was moved	The VNSG 1423 course is our CNA to LVN Transition course (level 1 of the program) with an intense lab designed to ensure that our incoming vocational nursing students are proficient in previously learned skills that were taught		

students will have more exposure to VN coursework and content	allow for vocational nursing skills and knowledge to be presented / expected - above the basic nursing concept.	confidently at the clinical facilities under the continued supervision of faculty as reported and evidenced by improved skills check offs and noted on student evaluations.	
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- 1. Implemented the ATI program to help our LVN student pass the NCLEX exam on the first attempt
- 2. The prerequisite of VNSG 1323 and VNSG 1160 Certified Nurse Aide instruction was moved out of the LVN program.
- 3. VNSG 1423 was moved into the LVN certificate; not a prerequisite to allow for vocational nursing skills and knowledge to be presented / expected above the basic nursing concept.
- 4. In FY24, added an SLO for students in Basic Nursing Skills (VNSG 1423) with a target of 70% will achieve a grade of "B" or higher to assess the Skills demonstrations and hands on assignments required of students to determine if they can accurately demonstrate the skill

Registered Nursing (ADN) - Program begins Fall 2024, SACSCOC Substantive Change approved October 27,

023	, 0	•	•	• •
Students in the RN	The program's	All faculty will engage in		
rogram will	educational		Program begins Fall	Program begins Fall
emonstrate the ability	outcomes reflect	development activities to	2024	2024
apply critical	the philosophy of	maintain their skills and		
easoning skills to	the program and	knowledge to apply to		
ursing related		their classroom		
ctivities	according to the	instruction.		
	four roles of the			
n the Role of Provider	professional nurse	Maintain BON		
f Patient-Centered	identified by the	accreditation in all		
Care the student will:	Differentiated	programs that will		
are the stadent will.	Essential	ensure quality instruction		
. Use clinical		for the ability of students		
easoning and		to achieve expected		
nowledge based on	Texas Board of	outcomes.		
ne diploma or	Nursing.	outcomes.		
ssociate degree		Monitor pass rates of the		
ursing program of	• Member of the	National Council for		
tudy and evidence-	Profession	Licensure Examination		
	Profession			
ased practice	Drovidor of	(NCLEX)		
utcomes as a basis	Provider of  Patient Centered			
	Patient-Centered			
ursing practice.	Care			
. Determine the	Patient Safety			
hysical and mental	Advocate			
ealth status, needs,	Advocate			
nd preferences	• Member of the			
	Health Care Team			
offluenced by culture,				
pirituality, ethnicity,				
lentity, and social				
iversity of patients				
nd their families, and				
ne interpretation of				
omprehensive health				
ssessment findings				
ompared with				
vidence-based health				
ata derived from the				
iploma or associate				
egree program of				
tudy.				
. Analyze				
omprehensive				
ssessment data to	I	I		I

	Program will demonstrate the ability to practice within an ethical legal framework. In the Role of Member of the Profession the student will:  1. Function within the nurse's legal scope of practice, and in accordance with regulations and the policies and procedures of the employing health care institution or practice setting.  2. Assume responsibility and accountability for the quality of nursing care provided to patients and their families.  3. Participate in activities that promote the development and practice of professional nursing.  4. Demonstrate responsibility for continued competence in nursing practice, and develops insight through reflection, self-	The program's educational outcomes reflect the philosophy of the program and are differentiated according to the four roles of the professional nurse identified by the Differentiated Essential Competencies (DEC) of the Texas Board of Nursing.  • Member of the Profession  • Provider of Patient-Centered Care  • Patient Safety Advocate  • Member of the Health Care Team	Faculty will stay abreast of legal aspects associated with the nursing program to ensure the transfer of information to our students.  All faculty will engage in professional development activities to maintain their skills and knowledge to apply to their classroom instruction.  Monitor pass rates of the National Council for Licensure Examination (NCLEX)	Program begins Fall 2024
analysis and self-care, and life-long learning.  Patient Safety Advocate - promotes educational will meet with leaders	analysis and self-care, and life-long learning. Patient Safety			

individual knowledge, skills, and attitudes; identifying and reporting actual and potential unsafe practices while complying with National Patient Safety Goals for reducing hazards to individuals in the healthcare setting  The Registered Nursing (RN) Program faculty developed the following program goals based on faculty beliefs and a commitment to the mission of the college:  Prepare the graduate to attain RN licensure;  Provide a foundation for career and educational mobility; Foster the development of critical reasoning and problem-solving skills for program participants.	our local advisory committee to form partnerships to enable our student to receive clinical training and rse provide opportunities for future employment.  Monitor pass rates of the National Council for Licensure Examination (NCLEX)		Program begins Fall 2024			
Improvements: 1. Program begins Fall 2024						
	Technical & Workfo	arco.				
	Management and Service					
Business	<u> </u>	,				
Included in Academic Program						
Business Management						
Included in Academic Program	Construction Management (New Program as of					
	gram as of Actual Blueprints are	6 out of 8 students	Virtual Office hours will			
	skillavailable for students	enrolled in CNBT 1300	still be offered, and the			
and Light Commercial in the	to reference, and virtual	passed with a "C" or	program will research for			
Construction Drawings workforce and workforc		higher which is a 75%	additional resources.			
achieve a grade of "C" be	need extra help.	pass rate so the goal was met.	iesources.			
or higher by successful. It is			Will increase the target			
demonstrating the basic skill that following Student most			to 75% for the next IE cycle.			
Learning Outcomes:   employers requ	ire.		cycle.			
	-					
Identify construction						
drawing symbols and						
abbreviations;						

interpret a set of construction drawings;		
correlate elevations, sections, details, plan views, schedules,		
general notes, and use of architectural and		
engineering scales.		

- 1. This course (CNBT 1300) educates students on how to accurately read blueprints, which is essential in their field. In the future, sample blueprints will continue to be provided as well as virtual office hours in an effort to continue to raise scores
- 2. The FY24 goal is a 5% increase from the previous year, and that blueprint reading is an essential knowledge in the construction industry.
- 3. As this is a new program, a FY24 SLO will be created that the Construction Management Program will create a Capstone for students at the end of their program.

Cosmetology				
90% of students	This is a	Offering office hours for	90% of students	Hands on labs will be
lenrolled in	fundamental	students who need	1	held and rubrics will be
Fundamentals of	course that	additional help	during FY23 passed the	given so there are clear
Cosmetology (CSME	prepares			expectations in
1405) will achieve a	P '	Reviewing difficult		an effort to exceed this
grade of "C" or higher	program, and	concepts	, ,	goal
by demonstrating the	gives them the	'	were met.	ľ
following Student	basic knowledge	Encouraging students to		
Learning Outcomes:	needed to be	form study groups to		
	successful in the	review important topics.		
Identify fundamental	program.			
concepts of				
cosmetology;				
demonstrate basic				
skills according to				
TDLR standards				

- 1. Created hands-on labs in an effort to give students a different perspective on the material and a rubric will be provided so the
- students will have clear expectations of what Is expected of them
- 2. New program as of FY23, so three new SLO's has been added for FY24: 1) Students will have proficient knowledge, comprehension, and application skills to exhibiting sanitation, client protection, infection control, & blood spill and clean-up procedures. 2) Students will have proficient knowledge, comprehension, and application skills to exhibit proficient skills in all areas of hair dressing. 3) Students will have proficient knowledge, comprehension, and application skills to exhibit proficient skills in all areas of hair dressing.

approation of the extribit pronotont of the first areas of that areas ing.						
Real Estate						
70% of students enrolled in Principles of Real Estate I (RELE 1301) will pass with a "C" or higher by demonstrating the following Student	intro course that provides students with the basic principles needed in the real estate	Providing PowerPoints and examples of important and difficult concepts.  Offering virtual office hours.	during FY 23 passed the course with a grade of "C" or higher. The goal and expected outcome	The goal was met; however, more research will be done in order to increase students' grades and current strategies will remain in place.		
Define the principles of	field that will help them throughout the program			For FY24, the target has been increased to 75%		

encumbrances and liens;		
discuss Texas Real Estate License Act (TRELA;		
distinguish differences between personal and real property;		
outline the federal, state, and municipal laws related to discrimination in the real estate.		

- 1. The Real Estate Program's first goal was for 70% of students in RELE 1301 to achieve a grade of "C" or higher. This goal was exceeded and 75% of students passed the class. The FY24 target has been increased to 75%.
- 2. This program is a newer program, so for goal 2 a baseline student enrollment number was created. A baseline enrollment number will help the program know where to start enrollment wise and allow the program to keep track of enrollment growth in the future. The goal of 10 unduplicated students was achieved.
- 3. Added a new SLO for FY24, for "Contract Forms and Addenda" (RELE 1300) which provides a strong core

foundation to all students seeking a career path in this field. As the regular establishing of contracts and addenda's will be a primary focus for professional entering real estate management.					
	Technology Prog	gram begins Fall 2024, S		Change Submitted	
safety practices and procedures; use tools and equipment; estimate material requirements from blueprints; and demonstrate methods and techniques used in various types of site preparation and foundations.	Technology program prepares the student for a technical service career in job site construction safety in residential, commercial, and industrial construction. The student will study site preparation foundations, form work, safety, tools, and equipment.	All faculty will ensure quality instruction for the ability of students to achieve expected outcomes.  At least 70% of students successfully demonstrate basic safety practices and procedures; use tools and equipment; estimate material requirements from blueprints; and demonstrate methods and techniques used in various types of site preparation and foundation skills as assessed by the Lab Assessment in CNBT 1316.	2024	Program begins Fall 2024	
Construction Technology students will demonstrate the ability to identify various construction classifications and occupancy categories; cross-reference the guidelines, tables, charts, and specifications as presented in the building codes; and determine if construction meets building codes and standards.	Technology program prepares the student for a technical service career in	All faculty will ensure quality instruction for the ability of students to achieve expected outcomes.  At least 70% of students successfully demonstrate understanding of the appropriate building codes and standards as assessed by the Lab Assignment in CNBT 1342.	Program begins Fall 2024	Program begins Fall 2024	

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	construction and inspection processes.			
Graduates are able to be employed in the construction trades.  Students have the required knowledge and skills to earn a certificate of completion (Basic or Intermediate) or Associates of Applied	The Construction Technology program prepares the student for a technical service career in job site construction safety in residential, commercial, and industrial		Program begins Fall 2024	Program begins Fall 2024
Science degree.	construction.			
Improvements:	l	I .		
1. Program begins Fal				
	Cri	minal Justice and Court	Reporting	
Court Reporting	lo	<del></del>	4000/ 5 / 1 /	haru
Students will pass simulated CSR and RPR examinations and/or Written Knowledge Tests.  Students will be able to	Students must pass the State licensing exam in order to practice Court Reporting in the state of Texas.	test taking of 5- minute dictations at		Will increase the target from 85% to 90% for the 2024-2025 academic year.
demonstrate their	able to perform the role of the court reporter in court proceedings		passed the course with 75% or higher.	Will increase the target from 75% to 85% for the 2024-2025 academic year.  Will continue to offer one-on-one instruction for students to ensure that they are engaged and participating and understanding the course.

producing transcripts; as well as taking court work, indexing exhibits and formatting and producing transcripts in court and trials.

## Improvements:

- 1. The 1st goal was for 85% of students to pass the simulated CSR and RPR examinations and/or Written Knowledge Test Mock Exam. 100% of students passed the mock exam exceeding the goal by 15%. In the future, the program hopes to keep the same results so efforts to prepare students for their mock and actual exam will continue.
- 2. Goal 2 was for 75% of students to pass the course (CRTR 2312 Court Reporting Procedures) with a grade of 75% or higher over the following topics: taking and formatting depositions, indexing exhibits and producing transcripts; as well as taking court work, indexing exhibits and formatting and producing transcripts in court and trials. The goal was exceeded and 100% of students passed the course, so in the future, the

program will continue on the same track in order to prepare future court reporters for the workplace.

3. The Court Reporting program will seek accreditation from the National Court Reporters Association.

## Technical Criminal Justice (Included in Academic Program (8.2.b))

Γ										
		Industrial Technology								
	Instrumentation									
Γ	70% of instrumentation		1	95% of students	The goal was exceeded;					
l	students in AC Circuits			enrolled in CETT 1405	however, efforts will					
l	\ \		techniques in addition to		continue to ensure					
l										
l										
				1						
			presentations).	acilieveu.	be explored.					
l			2 Instructors will be							
l			hours to assist student							
		them to be	with questions regarding							
	oscilloscope;	successful as they	the course.							
		progress through								
			Collaborate with Office							
			1							
			· ·							
l	mainemaiicai iormulas,		1							
	troubleshoot various		Deller.							
	1405) will complete the course with a B or higher by demonstrating the following Student Learning Outcomes:  Operate test equipment including oscilloscope;	students will enroll in at the beginning of the degree plan, Students being passing this course with a B or better will allow them to be successful as they progress through the degree plan.	lectures (videos, hands on, projects, teambuilding, and presentations).  2. Instructors will be available for additional hours to assist student with questions regarding the course.	the course with a B or better. The expected outcome was achieved.	student success improves and more learning opportunities to ensure the explored.					

### Improvements:

- 1. The Instrumentation Program aims to educate students who will go into the industry knowledgeable and ready to contribute to the community. Goal 1 was a grade-based goal (70% of instrumentation students in CETT 1405 will complete the course with a B or better.) that was met with 95% of students achieving a grade of "B" or higher in CETT
- 2. In FY24, the Instrumentation Program will consistently implement the Operational Excellence plan developed collaboratively in the 23-24 year in order to instill workplace habits in our students. The plan will be implemented consistently across all F2F and Hybrid technical programs.

P	'n	O	C	ess	0	pei	ra	ting	Te	ch	no	logy
$\overline{}$		_										

80% of students in
Introduction To
Process Technology
(PTAC 1302) will
complete the course
with a B or better by
demonstrating the
following Student
Learning Outcomes:

Describe the roles,

responsibilities, safety,

determined entry level course that students will enroll in at the beginning of the degree plan. Students passing this course with a B or better will allow them to be

- This outcome was 1. Instructors will use other engagement because this is an techniques in addition to in FY 2022, 59 of them lectures (videos, hands on, projects, teambuilding, and presentations).
  - 2. Instructors will be available for additional hours to assist student

Out of the 75 students enrolled in PTAC 1302 passed the course with a B or better. This results in 79% of students completing the this goal. We will course with a B or better. This was slightly outcome.

There is evidence the process to ensure that process technology students are successful is working based on range of achievement of continue to ensure students who are below the 80% expected enrolled in the entry level course(s) of the program are achieving a grade of

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	quality concepts	successful as they progress through the degree plan.		expected outcome of an	"B" or better to determine their future success in the program.  The goal was not achieved; however, instructors will continue to be available outside of
				achieved.	classroom times and
					explore more hands on approaches to reach a
					variety of learning styles.
	Students will		Instructor will provide	14 out of 20 students	The PTEX-CR exam is a
			training in preparation for		standard exam designed
				grade on the NAPTA	to measure applied
	and the second because and			exam which is a 70%	process technology
	technology knowledge.		review of NAPTA sample test material prior to	passing rate so the goal was met.	knowledge. There is no figure is no figure in the second i
	70% of students in		students taking the	wao mot	associated with it. The
		l	exam.		program developed a
	the NAPTA exam.				measure by analyzing
			Collaborate with the		the test scores that were
			Testing Center to provide		available. it was
			NAPTA exam results.		calculated that 70% of
					our students scored 48- 50 or greater on the
					exam and 50 is accepted
					as passing.

- 1. The last goal set was a grade-based goal for an entry level course (PTAC 1302). This goal was not met and 63% achieved a grade of "B" or higher as opposed to the goal of 80%. This is an entry level course that gives students a base knowledge to build on throughout the program. The program will continue to support students and explore strategies to increase the results of the topics assessed.
- 2. The NAPTA Exam goal which was set at a 70% passing rate was achieved and allows students to note it on their resume which aids them in gaining employment.
- 3. The Process Technology Division will consistently implement the Operational Excellence plan developed collaboratively in the 23-24 year in order to instill workplace habits in our students. The plan will be implemented consistently across all F2F and Hybrid technical programs.

Ш	consistently deress all 121 and Trybha technical programs.								
	Safety, Health and Environment								
ı	70% of EHS students	PTAC 1408 is an	1. Instructors will use	75% of students	Even though the goal				
	in Safety, Health, and	entry level course	other engagement	enrolled in PTAC 1408	was met, the program				
			techniques in addition to		and its faculty will				
	1408) will complete the			with a grade of B or	continue to explore ways				
		beginning of the	hands on, projects,		to give students various				
ı			teambuilding, and	outcome was achieved.	ways of				
П			presentations).		learning/instruction and				
		passing this			will continue to assist				
		I	2. Instructors will be		students with questions				
			available for additional		or concerns regarding				
			hours to assist student		the program or field of				
	typical plant safety and				study.				
	environmental program		regarding the course.						
		the degree plan.							
	process technician in								
	relation to safety,								
	health, and the								
	environment; identify								
	the functionality of								
	safety, health, and								
I	environmental								
	equipment used.								
П	Improvements:								

### ||Improvements:

1. The program supports LSC-O's mission statement and strives towards continual excellence. Two goals were set for this fiscal year but only one

was met. The first goal was a grade-based goal (70% of EHS students in PTAC 1408 will complete the course with a B or better.) and it surpassed by 5% the original target.

2. The Safety, Health, and Environmental Division will consistently implement the Operational Excellence plan developed collaboratively in the 23-24 year in order to instill workplace habits in our students. The plan will be implemented consistently across all F2F and Hybrid technical programs.

inipidinented concident	•	nd Hybrid technical progra prmation Technology & I		
Information Technolog		ormation reclinology & i	Networking	
75% of students will make an A in the internship course, ITSC 2387 better by demonstrating the Student Learning Outcomes from a work-based learning experience that enables the student to apply specialized occupational theory, skills and concepts.	These outcomes closely align with the LSC-O Strategic Plan, Goal 3 (Service).	Continual monitoring and communication with students regarding their internship experience and what is expected on the job.	students enrolled in ITSC 2387 made a grade of "A" in the course.  In FY23, there was one student enrolled in this course for Fall of 2022 and one student enrolled for Spring of	The goal was met so students will continue to receive support and continual monitoring to ensure student success in the future.  Increased the target to 80% for FY23  We will continue to monitor this goal as this is a capstone course for the IT AAS degree.
earn a "B" or better in the CCNA 3: Enterprise Networking, Security, and Automation (ITCC 2320- capstone course) by demonstrating the following Student Learning Outcomes: Configure advanced routing and switching protocols; resolve common issues with routing and	closely align with the LSC-O Strategic Plan, Goal 1 (Quality). This capstone networking course is essential to Information Technology students. The course includes a skills exam at the end of the course which simulates a "real world"	Monitor grades throughout the course on Exams and lab assignments, skills exam, and final exam; encourage students to seek help on difficult concepts.	70% of students completed this course with a "B" or better.	Continue to monitor this goal as this is a capstor course in two of our IT certificates (third networking course).
demonstrate mastery	The Information Technology program faculty	With the help of the Information Technology Advisory Committee, the IT curriculum is reviewed on a continual basis	of 2023 and advised	Changes in the Information Technology program certificates are currently being implemented which

Information	relevant to an IT	They also	include "stackable"
Technology	graduate entering the	recommended courses	certificates.
program. We also	workplace. Curriculum is	be added in project	
meet with the	revised as necessary.	management and	
Information		possibly cloud.	
Technology			
Advisory			
Committee at			
least once a year.			

- 1. In the ITSC 2387 course, there were only two students who enrolled for each semesters, Fall 2022, and Spring 2023. The goal of this course is for students to gain on-the-job experience in order for them to be prepared after they graduate from the program. We will continue to monitor this outcome since this is a capstone course for the ITSS AAS degree.
- 2. In the ITCC 2320 course for Spring of 2023, all students met the goal. This course involves students performing multiple hands-on labs which mimic real-world scenarios in a networking environment. We will continue to monitor this goal as this is a capstone course in two of our IT certificates (third networking course).
- 3. The Information Technology Advisory Committee met in April of 2023 and advised that the IT certificates should be "stackable". They also recommended courses be added in project management and possibly cloud. Changes in the Information Technology program certificates are currently being implemented which include "stackable" certificates.

# Networking – CISCO (included in Information Technology above)

li s						
Logistics & Manufacturing						
Electromechanical Technology						
70% of students enrolled in Flow and Measurement Calibration (INTC 1358) will pass with a "C" or higher by demonstrating the following Student Learning Outcomes: Students will be able to perform flow calculations; Be able to select the proper primary flow	The Electromechanical advisory committee met and determined that this SLO is a critical educational experience to enhance student	implement material related to INTC 1358 in all lower-level courses culminating in a capstone experience	83% of all students enrolled in INTC 1358 during FY23 passed the course with a grade of "C" or higher. The expected outcome was achieved.	IEP strategies to support unsuccessful students		
element under specific conditions						
70% of students will pass Basic Machine Shop I (NCCER Core)	Electromechanical program faculty met and determined that this SLO is a	embed this and	100% of students achieved a grade of "C" or higher so the goal was met.	IEP Early morning tutorials and extra support as needed for students to be successful.		

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	reaming, hole machining processes;				
	demonstrate tooling maintenance and equipment maintenance.				
	Electromechanical Program students will demonstrate mastery of program learning outcomes as communicated through industry advisory committee.	needs constantly changing due to rapid innovative industry expansion in our area there is a need for clear oversight	Advisory committee meets twice a month to review and discuss program learning outcomes and student program outcomes.	the following courses in the following areas:  Combine Hydraulics and pneumatics into one course to make room for INMT 2303 Pumps, compressors, and mechanical drives.  Add INTC 1358 Flow and measurement Calibration for better	Courses reviewed by advisory committee were to combine Hydraulics and pneumatics into one course to make room for INMT 2303 Pumps, Compressors, and Mechanical drives.  Add INTC 1358 Flow and Measurement Calibration for better integration into instrumentation systems in industry.  Delete MCHN 1320 Measurement as a duplicate or redundant course
lŀ	Improvements			000.00.	

- 1. The electromechanical program is a new program that was established in Fall 2022. Initial cohort of 14 full time students with five additional dual credit students were retained at a rate of 73%.
- 2. Active advisory committee recommended multiple curriculum changes that were implemented for fall 2023.
- 3. Program purchased Amatrol equipment required to teach all course and student learning outcomes as part of the TRUE grant. \$500,000 in Amatrol equipment was purchased for use in the Electromechanical program.

Ш	Logistics Managemen	it - Logistics			
Ш		The Logistics	Instructional faculty will	80% of students	The goal of 75% of
	achieve a grade of "C"		embed this and related	enrolled in LMGT 1319	students achieving a "C"
	or higher in Information			during FY23 earned a	or higher in LMGT 1319
		determined that			was exceeded by 5% so
		this SLO is a	curriculum culminating in		the current strategies will
	1319) by	critical		expected outcome was	be continued as well as
		educational	where this SLO will be	achieved.	brainstorming of new
		experience to	measured.		possibilities in order to
	Learning Outcomes:	enhance student			further exceed this goal.
	<u></u>	learning and to			Increased target to 80%
	1 '	ensure student			for FY24
		success upon			
		entering the			
	logistics;	workforce			
	Explain the legal				
	aspects and regulatory				
	agencies as they relate to logistics				
	management;				
	linanagement,				
	Demonstrate the ability				
	to apply decision				
	making techniques				
	based on time,				
	materials, and space.				
П	Improvements:		-		

1. Goal 1 was 75% of students will achieve a grade of "C" or higher in LMGT 1319 Information and Project Management and that goal was exceeded by 5% so next fiscal year the goal will increase in order to continue to improve the program.

Maritime/Ordinary Sea	man - Nautical			
75% of Maritime	Having the	The students will do a lot	50% of students in	Students will have the
	knowledge of		NAUT 1315 passed the	
successfully pass Basic			course with a grade of B	
1	ensure that the		or higher. The expected	
	students remain	certification.	outcome was not met. It	concepts.
11	safe in the		is worth	
	workforce and		noting that only two	
·	don't endanger		students took NAUT	
	themselves		1315 during FY23.	
	or others.			
competencies of U.S.				
Coast Guard-approved				
basic firefighting				
course, personal safety				
and social responsibility,				
personal survival				
techniques, and first aid and CPR.				
and CFR.				

- 1. The Maritime Program prepares highly competent Ordinary Seamen to enter the workforce and achieved significant enrollment growth. The 2022 student cohort demonstrated competent knowledge and skills, it was determined updated instructional materials were needed. New textbooks were created in 2022 summer. Have begun offering one-on-one tutoring session to students struggling with Nautical Terminology and Rules of the Road learning outcomes.
- 2. The Maritime Program was able to purchase a \$500,000 mobile training unit for students to gain more hands-on training and the mobile training unit will be used in the Maritime Curriculum for the benefit of the students. Captains will learn to operate and train students on the new mobile training unit.

		tunity to obtain their Tran	sportation Worker Identifi	cation Credential (TWIC)
while in the maritime pro				
Welding Technology -				
required qualification to teach in the program.	to provide a quality education that will produce competent employees for the workforce which goes along with LSC-O's Strategic Plan to provide a quality education	development opportunities.  Encourage faculty to stay up to date on current trends in the industry	have the minimum educational credentials and work experience required to teach in this department, as indicated in the Xitracs credentialing module.	All faculty have the required qualifications and new hires will continue to have their qualifications checked to ensure the program is providing experienced faculty for the students.
The Welding Program will increase dual credit enrollment at the local ISD's by 5%.	Increased dual credit enrollment produces more students for the workforce sooner allowing them to establish a career in welding earlier than their peers.	the program as well as the benefits of completing some or all of the course work early.	FY22. During FY23, the program enrolled 75 students.	enrollment, the program will continue to explore additional ISD's to partner with in the future.
The Welding Program will create a new basic (15-22SCH) award focused on dual credit completers	Creating a new award for dual credit completers allows graduating high school students to gain more	of Academic and Technical Studies as well		Now that the award is established, the program will communicate to students and inform them of the benefits and provide the knowledge necessary to

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	qualifications for the workforce and enter the	taken in order for this award to be established.		successful earn the new award.
	workforce before			
Improvements:	their peers.			
1. Qualified faculty allow		vide a quality education tl		nt employees for the
		Strategic Plan to provide a		th School
		attributed to a new partnetic (15-22SCH) award focu		
	,	OC Substantive Change	Approved October 27,	2023
HVAC students will demonstrate the ability	The heating, ventilation, air	All faculty will ensure quality instruction for the	Program begins Fall	Program begins Fall
to perform the charging	conditioning and	ability of students to	2024	2024
of a system correctly in the heating and cooling	refrigeration	achieve expected outcomes with at least		
modes.	the student for a	70 % of students		
	technical service career in	successfully demonstrate HVAC		
	residential or light			
	commercial / industrial	Charging skills as assessed by the Lab		
	environmental	Assessment in HART		
	systems. The student will study	2438		
	the mechanical			
	and electrical/ electronic systems			
	involved in			
	contemporary environmental			
	controls			
Students have the required knowledge and	The heating, ventilation, air	LSC-O faculty and staff will meet with leaders	Program begins Fall	Program begins Fall
skills to earn a	conditioning and	from local industry and	2024	2024
certificate of completion (Basic or Intermediate)		our local advisory committee to form		
or Associates of Applied	the student for a	partnerships to enable		
Science degree.	technical service career in	our student to provide opportunities for future		
		employment.		
	commercial / industrial	At least 80% of students		
	environmental	will successfully (C or		
	systems.	better) complete program coursework as		
		shown on the "Grade Distribution Analysis"		
		report produced by the		
		OIRE.		
		At least 25 program		
		graduates over a 5 year period as reported on		
		the THECB Institutional		
		Effectiveness Report.		
		70% of students will		
		successfully complete the National Center for		
		Construction Education		
		& Research (NCCER) Heating, Ventilation, and		
		Air Conditioning		
		certifications upon		

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		completion of the basic and intermediate certificates.		
Faculty have the necessary credentials and professional experience to teach, recruit, and promote the HVAC programs.  HVAC will have and maintain their faculty credentials per the LSC-O Faculty Credentialing policy	current on new developments and changes in the industry.	All faculty will engage in professional development activities to maintain their skills and knowledge to apply to their classroom instruction to ensure a quality education for all HVAC students.  Faculty credentials will be reviewed annually to ensure:  Appropriate academic preparation  Appropriate licensure / certifications are current  Professional Development / Continuing Education opportunities have been completed.	Program begins Fall 2024	Program begins Fall 2024

1. Program begins Fall 2024

#### **Resource Allocation**

In order to plan accordingly for the upcoming fiscal year, the Educational Program Outcome Assessment Plans are submitted to executive leadership including the President, the Executive Vice President/CFO of Finance and Operations and the Executive Vice President/Provost of Academic Affairs. Annual budget hearings are scheduled in which the instructional managers must submit their previous year's Educational Program Assessment Summary documents and their intended outcome plans for the upcoming fiscal year.

These presentations permit instructional leaders to present justifications for the next budget cycle. Executive leadership takes the completed plans and intended plans with projected budget impacts into consideration when establishing the following year's budget[116]. This documentation process allows each unit a formal opportunity to present the work they have accomplished and provide further explanation regarding any resource allocation and/or budget adjustment requests needed to support their future plans. Once the annual budget is approved, plans are implemented at the start of the new fiscal year that begins in the fall semester.

#### Summary

LSC-O's wide-ranging and integrated planning, budgeting, assessment, evaluation, and use of results system ensures the college thoroughly reviews its mission, goals and outcomes, gives leverage to continuous improvements in institutional quality, and allows the college to demonstrate that it is effectively accomplishing its mission in regards to Educational Programs. Everything that is planned and accomplished by LSC-O is designed to support its mission. By maintaining its relationship with the Board of Regents of the Texas State University System and the Texas Higher Education Coordinating Board and adherence to the IE Model, the college is able to continuously monitor that it is serving its purpose and doing so effectively.

#### Conclusion

Because LSC-O identifies expected outcomes, assesses the extent to which it achieves these outcomes, and provides evidence of seeking improvement based on analysis of the results in the student learning outcomes for each of its educational programs, the College affirms compliance with Comprehensive Standard 8.2.a.

### **Evidence**

- [1] Table 1 CR 7.1 Institutional Planning CCR Narrative
- [2] K LSCO Executive Division (Expanded) FY23 Org Chart
- [3] Karata CR 8.1 Student Achievement LSCO CCR Report

- [5] 🔁 Isco-edu-about-strategic-plan-(Mission)
- [6] 🔀 Isco-edu-about-strategic-plan-(Core)
- [7] 🔀 <u>Vision\_Mission Statement\_Strategic Plan\_Lamar State College Orange (LSCO Website as of 11-12-2023)</u> Page 1
- [8] KIND Strategic Plan 2020-2024
- [9] 🔀 Isco-edu-about-strategic-plan-(Strategic Plan High Level)
- [ 10 ] 🔁 Isco-edu-about-strategic-plan-(Strategic Plan Detail)
- [ 11 ] 🔀 LSCO Strategic Plan 2020-2024 (Mapped to SPS-SPO-SPTs)
- [ 12 ] T CR 4.1 LSCO CCR Narrative TSUS
- [ 13 ] TSUS 2020 Vision PPT 081816 Final
- [ 14 ] 🔁 TSUS Minutes Regular May 2019 Strategic Plan Approval
- [15] THECB-talent-strong-texas-Overview
- [16] 📆 8.1.60x30-regional-plan-southeast
- [ 17 ] Building a Talent Strong Texas
- [ 18 ] TSUS State Tech Performance Indicator Definitions 2025 Reporting Cycle
- [ 19 ] 🔀 THECB 60x30TX and TSUS Vision 2025-Isco-edu-institutional-research-effectiveness-student-achievement
- [ 20 ] Figure 1 Heirarchy of THECB-TSUS-LSCO Strategic Plans (IEC)
- [21] <u>Isco-edu-about-institutional-research-effectiveness (1)</u>
- [ 22 ] 🔀 Institutional Effectiveness & Educational Support
- [23] The Lie Unit Plans Training Examples 8.2a
- [ 24 ] Sign-in Sheets from IEUP Workshops (2023-24)
- [25] 🔀 <u>IE Handbook 2022-2024</u>
- [27] 🔁 QEP Executive Summary
- [ 28 ] The LSCO Strategic Plan 2025-2029 (Mapped to SPS-SPO-SPTs)
- [29] 🔁 Institutional Effectiveness Administrative Unit Plan (IEUP) FY25 Email Dean Collins
- [30] 🕏 SACSCOC 7.3 8.2.a 8.2.c IE Unit Plan Tracking
- [31] Presentation Unit Plans & Assessment
- [32] 🔁 IEUP Training Workshop 5-18-2023
- [33] 🔁 IEUP Training Workshop 6-15-2023
- [34] Taining Workshop 1-9-2024
- [ 35 ] 🏂 IEUP Assistance Science AS 10-23-2023
- [ 36 ] 🔀 FY 23 Pharmacy Technology Program Unit Plan (8.2a) SIGNED
- [ 37 ] Guide to Interpreting the Unit Plan Template
- [ 38 ] 🔀 FY 22 Teacher Preparation Unit Plan (8.2a) COMPLETED signed
- [ 39 ] 🔀 FY 23 Teacher Preparation Program Unit Plan (8.2a) SIGNED
- [ 40 ] 🔁 FY 24 Teacher Preparation Unit Plan (8.2a) SIGNED
- [41] TY 22 Business Unit Plan (8.2a) COMPLETE signed
- [42] 🛱 FY 23 Business Unit Plan (8.2a) SIGNED
- [43] TY 24 Business Unit Plan (8.2a) signed
- [ 44 ] 🔀 FY 22 Communications Unit Plans (8.2a) COMPLETE signed
- [45] FY 23 Communications Unit Plan (8.2a) SIGNED
- [46] TY 24 Communications Unit Plan (8.2a) signed
- [47] 🔁 FY 22 Criminal Justice Unit Plan (8.2a) COMPLETED signed
- [48] FY 23 Criminal Jusitce Unit Plan (8.2a) SIGNED
- [49] Ty EY 24 Criminal Justice Unit Plan (8.2a) signed
- [50] 🛱 FY 22 Liberal Arts Unit Plan (8.2a) COMPLETED signed
- [51] TY 23 Liberal Arts Unit Plan (8.2a) SIGNED
- [52] 🔁 FY 24 Liberal Arts Unit Plan (8.2a) signed
- [53] 🔁 FY 22 Sociology Unit Plan (8.2a) COMPLETED signed
- [54] TY 23 Sociolgy Unit Plan (8.2a) SIGNED
- [55] 🔀 FY 24 Sociology Unit Plan (8.2a) signed
- [ 56 ] 🕏 FY 22 Computer Information Systems Unit Plan (8.2a) COMPLETED signed

- [ 57 ] 🔁 FY 23 Computer Information Systems Unit Plan (8.2a) SIGNED
- [ 58 ] 🔁 FY 24 Computer Information Systems Unit Plan (8.2a) signed
- [59] 🔀 FY 22 Computer Science Unit Plan (8.2a) COMPLETED signed
- [ 60 ] 🔁 FY 23 Computer Science Unite Plan (8.2a) SIGNED
- [61] 🛱 FY 24 Computer Science Unit Plan (8.2a) signed
- [62] 🔁 FY 22 Natural Science Unit Plan (8.2a) COMPLETED signed
- [ 63 ] TY 23 Natural Science Unit Plan (8.2a) SIGNED
- [64] TY 24 Science Unit Plan (8.2.a) signed
- [65] 🔁 FY 22 Dental Assisting Unit Plan (8.2a) COMPLETED signed
- [ 66 ] 🔀 FY 23 Dental Assisting Unit Plan (8.2a) SIGNED
- [ 67 ] 🔀 FY 24 Dental Assisting Unit Plan (8.2a) signed
- [68] TY 22 EMT Unit Plan (8.2a) COMPLETED signed
- [ 69 ] 🔀 FY 23 EMT Program Unit Plan (8.2a) SIGNED
- [70] 🔁 FY 24 EMT Unit Plan (8.2a) signed
- [71] 🔀 FY 23 Massage Therapy Unit Plan (8.2a) SIGNED
- [72] 🔀 FY 24 Massage Therapy Unit Plan (8.2a) signed
- [73] 🕏 FY 22 Medical Assisting Unit Plan (8.2a) COMPLETED signed
- [74] TY 23 Medical Assisting Program Unit Plan (8.2a) SIGNED
- [75] 🔁 FY 24 Medical Assisting Unit Plan (8.2a) signed
- [ 76 ] 🔁 FY 22 Pharmacy Tech Program Unit Plan (8.2a) signed
- [77] 🔀 FY 24 Pharmacy Technology Program Unit Plan (8.2a) signed
- [78] 🔀 FY 22 Registered Nursing Unit Plan (8.2a) COMPLETED signed
- [ 79 ] 🔀 FY 23 Registered Nursing Unit Plan (8.2a) SIGNED
- [ 80 ] 🕏 FY 24 RN Transistional Program Unit Plan (8.2a) signed
- [81] 🔀 FY 22 Vocational Nursing Unit Plan (8.2a) COMPLETED1 signed
- [82] 🔀 FY 23 Vocational Nursing Unit Plan (8.2a) SIGNED
- [83] 🔀 FY 24 Vocational Nursing Unit Plan (8.2a) signed
- [ 84 ] 🔁 FY 23 Construction Management Unit Plan (8.2a) SIGNED
- [85] 🔀 FY 24 Construction Management Unit Plan (8.2a) signed
- [ 86 ] 🔁 FY 23 Cosmetology Unit Plan (8.2a) SIGNED
- [87] TY 24 Cosmetology Unit Plan (8.2a) signed
- [ 88 ] 🔀 FY 23 Real Estate Unit Plan (8.2a) SIGNED
- [89] 🔁 FY 24 Real Estate Unit Plan (8.2a) signed
- [90] 🔁 FY 23 Court Reporting SIGNED
- [ 91 ] 🔁 FY 24 Court Reporting Unit Plan (8.2a) signed
- [ 92 ] 🔁 FY 22 Instrumentation Unit Plan (8.2a) COMPLETED signed
- [ 93 ] 🔀 FY 23 Instrumentation Unit Plan (8.2a) SIGNED
- [ 94 ] 🔁 FY 24 Instrumentation Unit Plan (8.2a) signed
- [ 95 ] FY 22 Process Tech Unit Plan (8.2a) COMPLETED signed
- [ 96 ] TY 23 Process Tech Unit Plan (8.2a) SIGNED
- [ 97 ] 🔀 FY 24 Process Tech Unit Plan (8.2a) signed
- [ 98 ] 🔁 FY 22 Safety, Health, and Environment Unit Plan (8.2a) COMPLETED signed
- [ 99 ] 🔀 FY 23 Safety, Health, and Environment Unit Plan (8.2a) SIGNED
- [ 100 ] The FY 24 Safety, Health, and Environment Unit Plan (8.2a) signed
- [ 101 ] FY 22 Information Technology Unit Plan (8.2a) COMPLETED signed
- [ 102 ] T FY 23 Information Technology Unit Plan (8.2a) SIGNED
- [ 103 ] T FY 24 Information Technology Unit Plan (8.2a) signed
- [ 104 ] The FY 23 Electromechanical Unit Plan (8.2a) SIGNED

SACSCOC-10YR - Xitracs Report [ 105 ] The FY 24 Electromechanical Unit Plan (8.2a) - signed [ 106 ] T FY 23 Logistics Unit Plan (8.2a) SIGNED [ 107 ] TY 24 Logistics Program Unit Plan (8.2a) - signed [ 108 ] TY 22 Maritime Unit Plan (8.2a) COMPLETED - signed [ 109 ] T FY 23 Maritime Unit Plan (8.2a) SIGNED [ 110 ] 🔁 FY 24 Maritime Unit Plan (8.2a) SIGNED [ 111 ] TY 22 Welding Unit Plan (8.2a) COMPLETED - signed [ 112 ] T FY 23 Welding Unit Plan (8.2a) SIGNED [ 113 ] TY 24 Welding Unit Plan (8.2a) SIGNED [ 114 ] 🔁 FY 24 HVAC Program Unit Plan (8.2a) - signed

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[ 115 ] 🔁 8.2.a Matrix 2023-24 Assessment Report with Improvement Row

[ 116 ] LSCO Budget Procedures and Guidelines