Vice President for Student Services Interview Questions
(Telephone Interview)

1. Tell us something about yourself.

2. What do you know about Lamar State College – Orange?

3. In our Vice President for Student Services job description, what interests you most/least?

4. Explain, in your own words, what you know about the Learning College concept and do you support that effort?

5. What do you believe are the most critical issues community colleges will have to face in the next two to three years?

6. Explain your understanding of student engagement and student success.
7. Have you had teaching experience in a community college?

8. What is one new service that you feel is most needed and how would you implement it, or greatly improve a service that is poorly provided now?

9. Tell us about your management style, and provide an example of how you work with your management staff. What is your philosophy of management with respect to delegation?

10. At times, we are all required to deal with difficult people. An even more demanding factor is to be of service to a difficult person. When have you been successful with this type of situation?

11. What should be considered when allocating scarce resources across the division?

12. Describe the most difficult dilemma you faced with respect to the balance between student complaints and program class requirements. How did you resolve this dilemma?